



Staying connected is critical to your business.

Staying ahead in business means knowing you can be easily contacted by your customers at any time, and always having the information you need at your fingertips. Samsung ProCare delivers that peace of mind through Samsung mobile device protection coverage. Even minor damage can lead to loss of water-resistance and increased risk of unreparable damage, impacting your ability to conduct business. With Samsung ProCare, you'll help ensure business continuity and maintain your company's valuable assets.

Samsung ProCare Peace of Mind



Accidental Damage Coverage

No more walking around with cracked screens. ProCare's Accidental Damage Coverage has you covered for damaged glass, as well as damage from drops and spills. ProCare device protection offerings can cover mechanical and electrical breakdown after your standard limited warranty expires.



No Deductible or Shipping Costs

We believe in repairing our customers' devices instead of adding costs to a service they've already purchased. As long as a claim is within the coverage purchased, there are no extra charges. We give you a prepaid label to send a device to us, and cover the cost of sending the repaired device back to you.



Samsung Authorized Repair

Your device should be repaired with the right process and the right parts. Incorrect repair not only invalidates the device's warranty, but can also affect water-resistance and reliability. Other companies' repairs may not use genuine Samsung parts, which could cause you problems. With Samsung, you have peace of mind that we have you covered.



Three years of peace of mind could be significantly less than a single repair.

The ProCare Device Protection plans below extend the manufacturer's standard warranty with unlimited repair claims for electrical and mechanical breakdown for the duration of the coverage. Increased costs of a single repair as smartphones evolve make device protection an option you shouldn't have to think twice about.



Samsung Galaxy Tablets

Device Cost ¹	Total Duration ²	Extended Warranty	Accidental Damage
\$0 - \$499.99	2 Years	P-GT-1PXXT0L	P-GT-1HXXT0L
	3 Years	P-GT-2PXXT0L	P-GT-2HXXT0L
\$500 - \$749.99	2 Years	P-GT-1PXXT0M	P-GT-1HXXT0M
	3 Years	P-GT-2PXXT0M	P-GT-2HXXT0M
\$750 - \$1,400	2 Years	P-GT-1PXXT0H	P-GT-1HXXT0H
	3 Years	P-GT-2PXXT0H	P-GT-2HXXT0H

Accidental Damage: Includes unlimited accidental damage repairs up to the MSRP¹ of the device or single replacement, plus unlimited repair claims for electrical and mechanical breakdown.



Samsung Galaxy Smartphones

Device	Total Duration ²	Extended Warranty	Accidental Damage
Galaxy Smartphones	2 Years	P-GT-1CXXS0H	P-GT-AKXXS0HP
	3 Years	P-GT-2CXXS0H	P-GT-3CXXS0H
Galaxy J Series Smartphones	2 Years	P-GT-1PXXS0LS	P-GT-1KXXS0LS
	3 Years	P-GT-2PXXS0LS	P-GT-2KXXS0LS

Galaxy Smartphones Accidental Damage: Includes allowance of up to 2 accidental damage claims per 12 months (repair/replacement up to MSRP¹ of the device per claim), plus unlimited repair claims for electrical and mechanical breakdown.

J Series Accidental Damage: Includes unlimited accidental damage repairs up to the MSRP¹ of the device or single replacement, plus unlimited repair claims for electrical and mechanical breakdown.



Samsung Wearables

Device Cost ¹	Total Duration ²	Extended Warranty	Accidental Damage
\$0 - \$249.99	2 Years	P-GT-1EXXW0M	P-GT-NEXXW0MP
	3 Years	N/A	P-GT-AEXXW0MP
\$250 - \$500	2 Years	P-GT-1EXXW0P	P-GT-NEXXW0PP
	3 Years	N/A	P-GT-AEXXW0PP

Accidental Damage: Includes unlimited accidental damage repairs up to the MSRP¹ of the device or single replacement, plus unlimited repair claims for electrical and mechanical breakdown.

ProCare Device Protection plans provide 1:1 coverage, with each device covered having its own number of claims. Organizations with large numbers of devices can purchase pooled coverage utilizing Samsung's ProCare Elite Plus offering.

Extended Warranty must be purchased at time of device purchase, or within 60 days if proof of purchase provided. Damage protection must be purchased at time of device purchase, or within 30 days if proof of purchase provided.

Product may be replaced with a new or remanufactured product of similar features and functionality if it cannot be repaired, if the cost of repair exceeds the original purchase price, or if parts are no longer available. In TX, the Obligor of the service plan is Federal Warranty Service Corporation. Refer to the service contract for complete details, including limitations, exclusions and provider information.

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