

## Terms and Conditions

### Pre-order for Galaxy S9/S9+

1. These Terms and Conditions comprise an offer to Samsung customers to benefit from a pre-order and purchase request to Samsung mobile phones (the "Pre-Order", "Offer") during the period between the 26<sup>th</sup> of February 2018 until the 15<sup>th</sup> of March 2018 (the "Validity Period").
2. The Pre-Order is available in the Kingdom of Saudi Arabia ("KSA") only at the following Authorized Partners stores: Al-Haddad, Axiom, FMP, Extra, Jarir, Souq, STC, Mobily, Zain, Carrefour, X-cite, Manie, Ahmed Abdul Waheed, Hyper Panda, Eddy, Electro, Sheta & Saif, Abdul Lateef Jameel, Modern Electronics Co., lulu, and Virgin.
3. This Pre-Order is only valid for Samsung Galaxy S9 (256GB); and Samsung Galaxy S9+ (256GB) (the "Device(s)").
4. A Pre-order Confirmation ("Confirmation") receipt shall be provided to the pre-ordering customer upon full payment of the Recommended Retail Price of the Devices in KSA Saudi Riyal (SAR) as advised by Samsung (the "Pre-Order Amount"). In the event the customer wishing to cancel the Confirmation, the Pre-Order Amount may be refundable in cash but it is not-transferable to the customer's bank account.
5. Customers may also be entitled to receive in complimentary all of the following (gifts in the value of SAR 599 included free of charge with each Device): a speaker model AKG-Y50BT, a wireless charger, a car charger, selfie stick and privilege card.
6. The Confirmation receipt should be retained by the pre-ordering customer as a proof of purchase and submitted to Samsung Authorized Partners whenever required as a condition to acquiring the Device(s) or re-fund. Samsung and its partners shall not be liable for any costs or damages that may incur as a result of the loss of the Confirmation receipt.
7. Customers may collect the devices from the retail stores or choose free of charge delivery –subject on the partners' abilities and operations - while noting that the processes for collections and deliveries shall commence on 11 March 2018.
8. Samsung shall be entitled at its sole discretion and subject to any applicable law, to terminate or modify the Offer or to modify these Terms and Conditions at any time prior to or during the Validity Period.

9. Samsung shall not be liable to the customer for any losses and/or delays and/or damages of any kind in connection with these Terms and Conditions and/or the Pre-Order.
10. By participating in this Offer, the customer accepts that any dispute of whatever nature which is directly or indirectly related to these Terms and Conditions shall be subject to, governed and construed by the laws and regulations of the KSA and such disputes shall be resolved by the competent courts in the KSA.